

B2E CONSULTING

INTELLIGENT AUTOMATION OVERVIEW





Intelligent Automation (IA) tools can help businesses improve the efficiency and effectiveness of their operations, at a lower cost



Robotic Process Automation (RPA)

replacing repetitive human/computer processes with a software robot



Machine Learning (ML)

systems learning from data, identify patterns and making decisions



Natural-Language Processing (NLP)

the technology that underpins chatbots and voice based systems

What processes are typically suitable for automation?

- the tasks are based on rules
- prone to error
- repetitive
- time critical and seasonal

Why B2E?

- A proven ability to deliver
- Access to >800 specialist
 IA consultants
- An Agile delivery methodology
- A team of consulting principals who are passionate about IA



BENEFITS OF IA











User satisfaction



Operating Cost savings



Agile & Scalable solution

... and many more



A STRUCTURED APPROACH

Deliver **Automation Assessment Report Process Design Business Case** Stages Design **Implement Approve Assess** Activities • identify processes • agree pilot process • plan implementation vendor selection • review potential document current • design exact process • pilot implementation agree process processes process learn & tune • evaluate key criteria • design future process test process • full implementation create Assessment • develop business measure Report case Technical Delivery Communication Change Management Leadership Sponsorship

Project Management



OUR KEY SUCCESSES



Payroll Automation

SAMSUNG

SAP Reporting
Automation

wandle

XML to ERP Automation

THE TEAM



Hugh Abbott:
Uses 20 years of Project
Management experience
to help clients realise the
benefits of Machine
Learning and RPA



Tomas Sterner:
>25 years experience in
delivering automation
tools and projects in large
and complex
environments



Marcel Horst: BPO specialist and is an expert implementing large and complex projects



Richard Ahl: Specialises in quality assurance and testing of RPA solutions to ensure that they deliver what is required